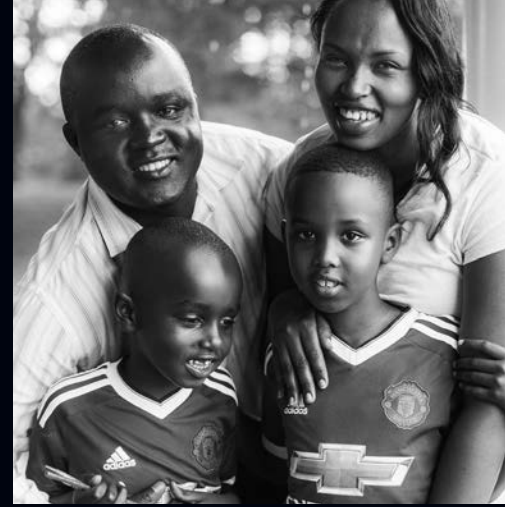


Life's Many **CHANGES**



HCI Care & Visiting Nurse
Services Services of Iowa

2017 REPORT TO THE COMMUNITY

Change happens whether we're ready for it or not. Sometimes change is small and we hardly notice it, and sometimes change is so significant, it will forever impact our lives and the lives of those around us. How HCI Care Services & Visiting Nurse Services of Iowa handles change sets us apart, leading us to pursue new ideas and opportunities that ensure future growth and success.

Every day, we are honored to help our patients, clients and families with life's many changing needs, seeing first-hand the power of the unknown and unexpected. Similarly, in our 109-year history we have seen our own changes and challenges.

In our 2016-2017 fiscal year, we have demonstrated that we will not only embrace change but use it to drive growth and prosperity at a time when many healthcare and social service organizations struggle. Our passion, fortitude and ability to adapt are reflected in our many accomplishments in the face of equally as many tribulations. More importantly, it is reflected in our commitment to provide our communities the most compassionate and comprehensive services available.

This past year we celebrated the success of long-term planning by expanding our home care program into new, previously underserved areas of the state. We strengthened relationships and collaborations as we led efforts to secure a safety net for the most vulnerable Iowans. Finally, we made difficult decisions to eliminate, restructure and down-size several programs which were unsustainable or hardest hit by changing reimbursement levels. Through it all, we continued to unify our family of programs and our culture of valued professionals, creatively leveraging our resources, talents and passion.

Thank you for your support and for joining us as we reflect on a wonderful year!



Deb Milligan
Chair, Board of Directors

Tray Wade
President and CEO





OUR MISSION

Promoting dignity, independence and quality of life for all through education, compassion and effective community-based care.

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With You at Every Step

Throughout life's journey, one thing is constant: **change**. We all experience twists, turns, struggles and joys that pull us in new directions toward uncertain futures. At every step, HCI Care Services & VNS of Iowa is there to provide support when people need it most. From prenatal education and guidance for young families, to hospice care and bereavement services, we are here to help throughout all of life's ages and stages.



We match first-time parents with a nurse home visitor who provides education and support during the mother's pregnancy and continuing until the child turns two.



Case managers serve at-risk families who are expecting a baby or who have a child up to age six. Services include home visits, education, screenings, support groups and referrals.



Our interpreters help immigrants and refugees access vital health care and community services for themselves and their families.

Our staff work with providers to identify children up to age five with developmental delays and provide them the tools and resources they need to help their children thrive.



We offer dental screenings, education, varnish applications, and referrals to uninsured and under-insured pregnant women and children ages 0-20.

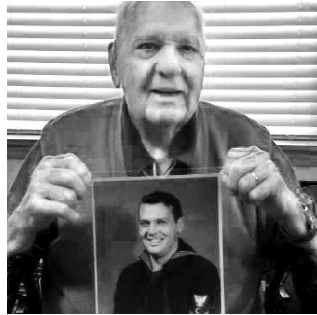


Our Navigators help people sign up for health insurance through the Health Insurance Marketplace.





We provide expert home health care in 16 counties. Our staff provide a wide range of services to help people maintain independence in their homes as they cope with chronic conditions or recover from injury or illness.



We provide customized hospice care to our nation's Veterans through our Veteran-to-Veteran Volunteer program. Veteran volunteers provide companionship and understanding, helping patients find peace at the end of life. They also assist with ceremonies which honor patients for their military service.



Amanda the Panda is a special program that provides hope and healing to children, families and individuals who have experienced a loss. Services are free and include support groups, overnight camps, special events and holiday support.

Our Senior Companions assist older adults with transportation, shopping, companionship and more — at no cost. By providing an extra layer of support, seniors are able to remain independent and live in their homes.



Our hospice teams serve anyone facing a life-limiting illness by managing pain and symptoms, providing support to families, and offering spiritual care and comfort. Services are provided in 44 counties wherever patients call home, and in our two residential hospice facilities.



Our bereavement staff help people cope with loss and provide education and tools to help survivors manage their grief. Support groups and memorial events are open to anyone, and are offered at no cost.



A New Home in America



Many of the people we serve overcome unimaginable suffering and adversity to secure safe and healthy futures for their families.

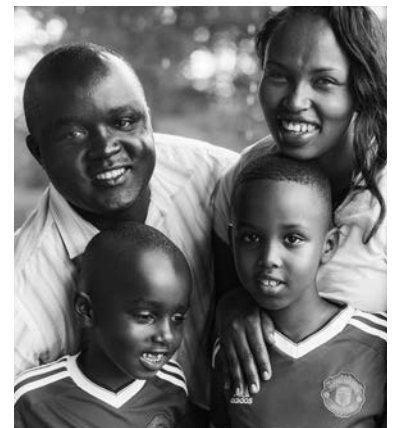
In Rwanda, Claudien Karangwa and his wife Marie had both lost family members in the genocide that ravaged the country. Marie was pregnant, and nothing was more important than finding safety for their growing family. With little but fierce determination, they came to the U.S. seeking a better life.

Upon arriving in Iowa, the couple was unsure how to access the support they needed. During a medical visit, they learned about our Healthy Start program. A case manager visited the couple weekly, helping them access healthcare and community resources, bridge language barriers and acclimate to their new home.

Since then, Claudien has directed countless immigrants, refugees and pregnant women to our services, and now works as an interpreter in our Community Voices Interpretation Services program.

"I find joy working for the organization that once helped my family," Claudien says. "The best part of working here is: I can continue to help others."

Claudien's family is healthy and happy, and sons Bryan and Kevin will soon be joined by a baby sister. Claudien has a simple but steadfast dream for his family's next generation: to study hard and build safe and successful lives.



HELP FOR REFUGEES AND IMMIGRANTS

Navigating the complex health care system and accessing services can be a challenge, especially when there is a language barrier. Our interpretation and translation staff help bridge that gap by assisting hundreds of people each year. Our staff speak 21 languages and dialects. They are available to assist our own clients and patients, as well as other organizations who need interpretation services.

Becoming a Confident Mom



At the young age of seventeen, Danun learned she was pregnant. One day, she was in honors classes, thinking of her post-high school plans. The next moment, she was on a path that would change her life forever.

Danun was anxious about missing classes due to medical appointments and morning sickness. She feared she wouldn't be able to graduate. Mostly, she was scared about becoming a mom and taking care of a baby.

Fortunately, Danun learned about our Nurse-Family Partnership program. She developed a great connection with the nurse who came to her home to provide education, support and referrals to other community programs.

"If I needed help, she helped me right away," Danun says. "She was like a friend."

Our nurse's guidance made a difference in Danun's life, helping her gain confidence as a mom. Today, Danun and her two-year-old daughter Akila are thriving. Danun loves reading to Akila, who knows her colors and can count from one to 10.

Now, Danun is looking to the future. She's taking classes toward earning a nursing license and wants to inspire Akila to achieve her dreams.

"Whatever she wants to be...a nurse, a surgeon, a writer... I'd tell her to go for it," Danun says. "I'm going to teach her to protect herself and make good choices."



SUPPORT FOR MOTHERS AND CHILDREN

Through preventative care and monitoring, our programs address potential concerns early in a child's life. We assist mothers and children by providing education and support, access to health insurance, nutrition counseling, developmental screenings, and referrals to providers and other community services — all leading to families who are healthier, stronger and more self-sufficient.

Making the Most of Every Moment



When life is measured in days, every moment matters. A few days was all the time Twila Haviland thought she had left with her husband David when he was admitted to Kavanagh House on 56th Street. David was tough — he had fought cancer before, and won. But this time, his doctors said they had done all they could, and it was time for hospice.

David's wife Twila and their children thought they would only have five more days together. They never imagined those five days would grow to 23.

"That time allowed him — and us — to just focus on what mattered most," Twila says. "Hospice gave him the dignity to maintain his terms until the end."

With the help of hospice, David's pain and symptoms were under control. He was comfortable and was able to enjoy visits from his family and friends. Every day spent at his bedside gave David's family the opportunity to reminisce and focus on making the most of every moment. David was able to define quality of life on his terms.

Those 23 days changed the Haviland family. They learned to be more present in the moment and to enjoy the little things more. Because even a brief moment with the ones you love can offer unexpected, immeasurable gifts.



HOSPICE AND HOME CARE

Our HCI Hospice Care Services, Hospice With Heart and VNS Home Care teams bring quality, compassionate care to those living with a chronic or serious illness and help them make the best of every day. Hospice patients may also receive care at Kavanagh House on 56th Street in Des Moines or Greater Regional Hospice Home in Creston.



Finding Support After a Loss

Halie had been looking forward to the birth of her twin brothers. So, when Hunter and Holden were born prematurely with only days to live, Halie and her parents were devastated. Their loss and the grief journey that followed profoundly affected Halie and her family.

“This wasn’t supposed to happen to us,” says Halie’s mom Emily. “When it does, you have a whole new perspective on life — you never know how long your loved ones will be there.”

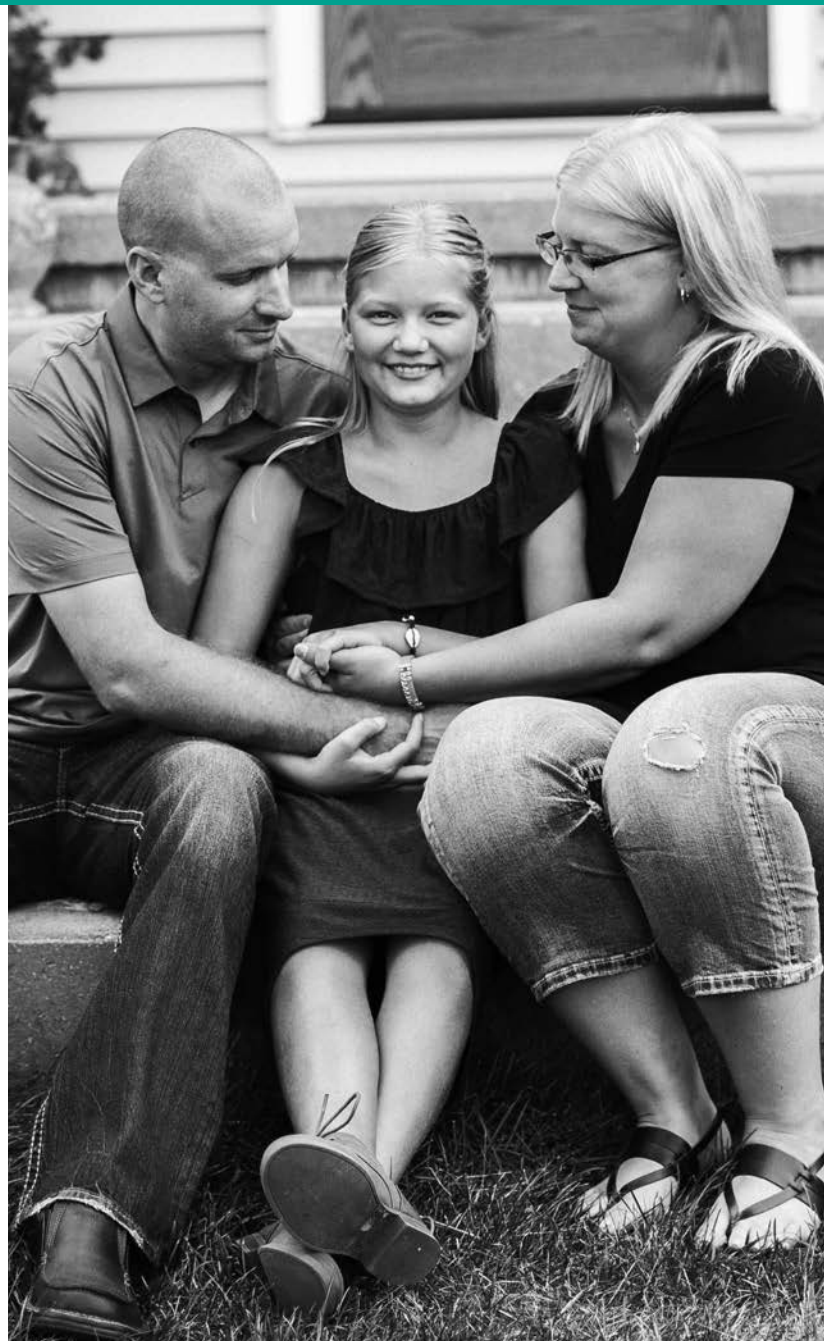
Young Halie was in shock, feeling angry, sad and confused. Emily recognized her daughter needed an outlet for her grief and signed her up for our Amanda the Panda weekly support group. There, Halie was surrounded by other children and families who had also experienced the loss of a loved one.

“By the third week, everybody knew me when I came in,” Halie says. “I felt more confident because I knew I wasn’t the only one going through it.”

Halie also attended Camp Amanda the Panda, where she participated in sharing activities and made new friends.

“The most important thing I have learned is that grieving helps you get through life, and it’s okay to be angry,” Halie says. “Cry if you need to cry. Punch a punching bag! You’re not supposed to keep it inside.”

When Hunter and Holden were born, Halie bought them stuffed animals — a fox and a hound. Now, the animals are tucked in bed with Halie every night...just one more way she keeps the memories of her brothers close to her heart.



BEREAVEMENT SERVICES

Grief is very personal and varies from person to person. We work to meet the needs of each individual by listening and providing tools for healthy coping along the way. Our services include support groups, overnight camps, holiday support, social events and support for large groups such as workplaces, schools and entire communities. All of our bereavement services are offered at no cost.

Because of you...

A child knows what it is like to eat without pain.

Our staff reached out to at-risk children and pregnant women to provide **1,308** dental screenings, oral health education sessions and referrals to providers for dental concerns and emergencies.

A family receives the guidance they need.

15,271 children and their families were served through our many maternal/child preventative care and screening programs.

A young mother has a healthy pregnancy and baby.

We supported **2,240** women and children through our home visit prenatal and pregnancy care programs. **91%** of mothers we serve delivered full-term babies.



A child falls in love with reading.

218 incarcerated mothers, grandmothers and fathers read and recorded a total of **300** books to send to their children and grandchildren, with help from our volunteers.

A family experiences joy during a difficult time.

We delivered **159** Cheer Boxes to grieving families during the holiday season.

A survivor's grief doesn't become debilitating.

We provided survivors with more than **6,000** hours of free bereavement services including camps, support groups, memorial gatherings and one-on-one meetings.



A family's unexpected illness doesn't become a financial crisis.

665 Iowans were enrolled in health insurance as a result of our guidance.

An employee remains healthy and able to work.

Our community health team gave 16,000 flu vaccinations and 721 biometric screenings to employees of 263 corporate and community clients.

A veteran is officially honored for his service.

We conducted 74 ceremonies to honor Veterans, some of whom were honored for the first time.

A refugee understands how to sign up for services and navigate her new world.

Our staff bridged language gaps providing 2,937 hours of interpretation, translation and training.

A dying patient is made comfortable, surrounded by care and compassion.

Our hospice teams cared for an average of 224 patients per day supporting more than 1,617 patients.

Because of you...
We were able to serve
62,931 Iowans last year.



When lowans face life's most difficult moments, we offer support and empowerment at the right place and the right time. Foundation contributions ensure that vulnerable lowans may live happier, healthier, with dignity and respect — regardless of their ability to pay.

The accomplishments highlighted in this annual report are as much yours as they are ours. Without you, our programs and services could not thrive, and many would not survive.

There is no way to wholly express what your support and investment mean to us, but two words say it best: Thank you!

Your contributions validate our mission. You understand that life is fragile and things don't always go as planned. There are times when we need extra help, guidance and care. Your kind gifts have already been put to work, ensuring we can help our fellow lowans live their best lives.



Over the past year, the Foundation has made strides to better meet the needs of our clients and donors.

- Donors can support one or all programs with their contributions, or support categories of service: Aging, Grief and Loss, and Healthy Families.
- We streamlined two golf outings into one Good Grief Golf Open, an event that raised \$50,000 for our bereavement programs.
- We'll soon re-brand our organization with a name that better embodies our full scope of services.
- Our public art project, the basis for our first Art of Compassion celebration, has challenged people to consider what's important in life and how they want to live.
- We've been blessed with 1,200 new donors who are placing their trust in us to deliver what our communities need.

Truthfully, we could not do this without you. We, and those we serve, sincerely appreciate your generosity.

Azure Christensen
Foundation Executive Director

Pam Schoffner
2017 Chair, Board of Trustees

Thank You, Donors

July 1, 2016 - June 30, 2017

The following individuals, foundations and organizations have made gifts totaling \$250 or more during our fiscal year. These gifts support our many programs.

\$100,000+

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Martha Buck Family Trust
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Child Health Bureau
Iowa Department of
Public Health
Polk County Early
Childhood Iowa
United Way of Central Iowa

\$50,000 - \$99,999

Polk County Community,
Family & Youth Services
Polk County Decategorization

\$20,000 - \$49,999

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Tonja Galvan
Joyce Gelhaus

Caring Legacy

The following people represent a group of visionary, forward-thinking supporters who have made estate-plan provisions to give a lasting gift to our programs.

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Anonymous
Mrs. Virginia W. Beach
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Greg and Suzie Glazer Burt
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Anna Green and Frank Green
Charitable Trust
Tammy and Dave Gregory
Mark Grimes
Jodi Gruening
Laure Guisinger
Holly Gulling
Joyce Hagener
Gene and Beth Haigh
Cecil and Colleen Hamberg
Brent and Mary Hanna
Jane Harmon and Family
Diane and Norb Harrington
Michael Harrison
Richard Hartley and Family
Dennis and Jan Hawkins
Patricia L. Hayes
William Heidbreder
Jo Heidt
John Hewitt
Nancy Hill
Richard Hill
Jennifer Hindman

Carol Hinshaw
Elaine and Tim Hoffman
Linda Holverson
Holy Trinity Catholic
Church/School
Robert Hornbrook
Dixie Horsey
Elizabeth and Steven Howell
Melinda and Alan Huisinga
Ms. Jennifer L. Hunt
ILC Resources
Italian American Women of Iowa
John and Debbie Jackson
Donna and Jon Jacobson
Tina and Phillip Jensen
Carol A. Johnson
Gary Johnson
Christy Jones
Dawn Jones
Jane Jones
Kathie and John Jones
Lee Ann Jones
Susan Joynt
Kale Funeral Home
Michael Kamper
Matt Karl
Kevin Kelso
Tammy Kempf
John and Lisa Kenworthy
Abigail Kincade
Lisa and Richard Kinnear
Marvin Kister
Karen and Kent Klopfenstein
Dan Klopfer
Cindy Koehler
Beth and William Koenig
Krause Gentle Foundation
Dennis Kuyper
Jim Lane
Mike and Mary Lane
Pamela and Robert Larson
Penny LeFevre
Gregory Lemon
Nokeo Lengsouthiphong
Troy Lillo
Paula Livingston
Tonya Logsdon
Cindy Longnecker
Greg Lucas
Jim Luder
Steve Luther
Megan Lynch
William Lynch
Jean Mack
Madison County Memorial
Hospital
Michele Major
Raymond Manning
Karen Marshall
Martin Mold Building, Inc.
Stephanie McAdam
William and Gail McCabe
Kristina McCallum

M. Dennis McClure
 Laura McCollum Baetz
 John McDonald
 Terri L. McElvogue
 Edward McGill, CLU, ChFC, CFP
 Cathy McMullen
 Stacy McWilliams
 David Melz
 Loree and David Miles
 Andrew Miller
 Karen and Mark Mitchell
 Nancy Montague
 Carma Morrison
 Arianne Morrissey
 Greg Moss
 Mount Ayr Community School
 District
 Iva Jo Muir
 Michael Murphy
 National Alliance for
 Grieving Children
 Diane Nelson
 Lanette Nelson
 Robert Noer and Family
 Northcote Meats, Inc.
 Old Republic Surety Company
 Amy Olson
 Olson-Powell Memorial Chapel
 Karen Osenbaugh
 Charles Ostermeier
 Ruth Page
 John Pauley
 Brandon Perry
 Jan Peters
 Carol Phillips
 Tammy Phillips
 David and Sharon Loring Pommer
 Gail and Richard Pope
 Cherrie Porter
 Katie, Chris and Graham Poteat
 Teresa Punsalan
 Rebecca Purnell
 Marilyn Quick
 Brenda Rafferty
 Kris Ranney
 Kristy Razee
 Julie Redd
 Karen Render
 Renewal by Andersen
 Resurrection Lutheran Church
 Katherine Reynolds
 E. Eugene and Vicki Ricker
 Wes Ritchie
 Ted and Susan Holmes Roberts
 Kristina and David Samuelson
 Angie and Brian Sanders
 Jody Sanford
 Debra Schuster
 Melanie and Rick Scupham
 Sandra Seley
 Troy K. Senter
 Stacey Shafer

Joleen Shaffer
 John Shaver
 Trent Sheffield
 Shirley Shifflett
 Larry Shivers
 Charles Sigmund
 Lisa Simms
 Kathy Simon
 Diane Simons and Larry Angaran
 Lila Singley
 Patricia Sink
 Sioux City Police Officer's
 Association
 Dina Smidt
 Michele Sparks
 Margie and David Spencer
 Tammy Stapp
 Amanda Stefanik
 Kent Stewart
 Mrs. Jan Still
 Kelly Stokes and Rick McAtee
 Connie Stoltzfus
 Dorothy Stowell
 Roger Stowell
 Sandra Sydnes
 Darby Taylor
 The IMT Group
 Susan and Michael Tilton
 Katie Todd
 Traviss Audio Video
 Jerry True
 Cara Underwood
 Julie Vance
 Larry Vander Tuig
 Birgit VanRoekel
 Christopher Vehrs
 Aubrey Villotti
 Kent Vuaginaux
 Dale and Kadi Wakelin
 Brian Walsh
 Michael Walter
 Margaret Ward
 Bill and Amanda Warner
 Darleen Watson
 Doug Wells and Kathleen
 Richardson
 Rev. Carla Werre
 West Liberty Foods
 Jo Ellen Whitney
 Jennifer Williams
 Windsor Heights Lions Club
 Windsor Heights Lutheran Church
 Jeffrey Wittmer
 Park and Susan Woodle
 Norma Wright
 Mary Wynn
 Patricia Young
 John Zaputil
 Rebecca Zimmerman
 ZLRIGNITION

Memorial Gifts

Gifts totaling \$250 or more were given in memory of:

Jeanette Aistrope
 Amie Albertsen
 Marge Alexander
 Kimberly K. Algreen
 Louanna Alley
 LaVonne M. Anderson
 Alma B. Angaran
 Weston Antle
 Marilyn A. Aten
 Charles R. Atkinson
 Beryle 'Buck' D. Bacus
 Jill A. Bailey
 Clara Mae Barkus
 Mary C. Bauer
 John F. Beaird
 Lyle G. Beavers
 Betty L. Bell
 Shirley Ann Bellamy
 Patricia Bishop
 Maynard and Edna Bjork
 Robert D. Blasi
 David M. Bolfik
 Roland Boltinghouse
 Sandra 'Sally' L. Bowman
 Arthur J. 'Jack' Boyt
 Nancy L. Bricklen
 Dottie A. Brooks
 Brad Brown
 Clifford Brown
 Larry J. Brubaker
 Jane Buck
 Sherry R. Budiselich
 LaVerne R. Burck
 Harold 'Bub' Button
 Arlene C. Caligiuri
 Ralph Capitani
 Pamela Carlson
 Jack Carpe
 Nancy D. Carr
 Carol J. Carter
 Merlin L. Christians
 Dee Clark
 Reldon Cline
 Kay M. Coffin
 Joy Collins
 Grace Condon
 William Cooksey
 Kathy Coopriker
 David E. Cormaney
 Gene Cornwell
 Kelisa Cress
 Marilyn A. Crowl
 Michael C. Culhane
 Ella 'Susie' Culver
 Patricia A. Custer
 Geraldine 'Joan' Dashner
 Dianne Davis
 James E. DePriest, Sr

Lucy M. Dillenburg
 Nadine DiPaglia
 Gerald E. Dockum
 Betty J. Dop
 Paul Downing
 Deane L. Dresback
 Susan Short and Bill Duro
 Carol Dykman
 William K. Easter
 Donald Eland
 George "G.A." Elliott
 Evelyn England
 Chuck M. Erskine
 Hilda Fatino
 Kaylene E. Fee
 Alan W. Fenton
 Raymond F. Fisher
 Mark F. Fitzpatrick
 Beth Flander
 Barbara Fogle
 Lila L. Forney
 Flora M. Foss
 Holmes Foster
 Herman Fowler
 Mary and Harold Franklin
 Carolyn Fullerton
 Roy R. Gerdes
 Hugh E. Glissman
 Alden Godwin
 Muriel Goemaat
 Richard C. Goodman
 Randy Greinert
 Richard J. Griglione
 K. Sue Gruber
 Jeff Guider
 Roger L. Haganman
 Robert Hagener
 Zola F. Haigh
 Pearl Hall
 Cindi L. Hals
 Robert E. Hamberg
 LaVonne L. Hamler
 William 'Bill' F. Hanneman
 Charlene S. Hartman
 L. David Haviland
 Donald Howard Haynes
 Mary A. Hays
 Deborah Heagle
 Lucille Heldenbrand
 William Henderson
 Cheryl J. Hennefeld
 Charlotte D. Hewitt
 Judith I. Hiatt
 Virginia Hilman
 Roy and Irene Hinshaw
 Wilma F. Hollingshead
 Ray A. Holmquist
 Thomas Horsey
 Sandy S. Houchins
 Susan K. Hughes
 William and Pauline Hughes
 Doris Humble

Phil Humiston
Billie J. Hunt
Kay Huston
Jo Ellen Iverson
Delbert Jackson
La Donna John
Becky A. Johnson
Robert D. Johnson
Alfred E. Jones
Amy E. Jones
Ielene Beatty Jones
Jack A. Jones
Linda L. Jones
Sam Kalainov
John O. Kamerick
Janace Kaster
Dorothy J. Kearn
Irene Keefner
Robert F. Keller
Carmen L. Kelly
Madeline Frances Kelso
Lauren Kernan-Smith
Dean Kester
Jane Kisling
Melvin J. Knudson
Betty Knuth
Kay L. Lame
Louise Lane
Richard and Brandon Laubenthal
Gary LeFevre
Richard LemMon
Millie A. Lenc
Alice 'Coleen' Lenger
Thomas Lewis
Rosemary Lighthall
Soon Ja Limric
Joe Lindsey
Twillia R. Lininger
Donna Lobendo
Mary Jane Lora
Billie Gene Lorenzen
David Lucas
Dorothy Magnani
Darnielle 'Shike' W. Martin
Joanne Masterson
Davee L. Matlock
Harold L. McCollum
Trenton McDanel
Lura E. McDonald
Wanda L. McGahuey
Jerry L. McIntosh
Ray McLaughlin
Dennis McMillen
Helen McMorris
Kent A. McMullen
Clayton A. Meecker
Arno H. Melz
Marcelline J. Messer
Vivien Meyer
Jane Middleton
Dolores J. Milburn
Floyd Miskimins
Lois Monday

Mary Ellen Moore
Charles R. Mordan
Dorothy Morgan
Eugene Muir
Joe Murphy
Elizabeth Neifert
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Kenneth J. Nelson
Mary Newell
Barbara Nichol
Kathryn Nichols
June Ann Nickell
Carole A. Noer
Norma A. Norris
Jerry G. O'Connor
Darrell R. Ogburn
Miriam E. Olive
Lloyd A. Orr
Philip Pash
Barbara Anne Pauley
David L. Pavel
Wanda J. Paxson
Carolyn Peck
Randy Lee Peters
LaVonne Pickering
Margaret Pommer
Max Poole
Patty L. Pope
Leonard J. Popp
Doris Porter
Beverly Pote
Jerry L. Powell
Roberta Powell
Clifford Purdum
Gene Purdy
Donald L. Quick
Michael Quijano
Jerry D. Redman
Roger C. Reid
Irene Reschly
Mary A. Richards
Darlene Ricker
Marvin Rocarek and Leona Rocarek
Darlene I. Roiland
Viola H. Roker
Helen N. Rollins
Bill and Florence Rye
Chris Sandmeier
Meredith R. Saunders, MD
Joan Schneider
Louise V. Schneider
Ruth G. Schwanebeck
Marge Secor
Robert Seitz
Paul and Avis Senter
Linda Elaine Shaver
Duane Sheer
Gerhard 'Fritz' Sheldon
Benoni E. Shinn, Jr
Harold G. Showers
Roland Singley
Harry 'Jack' Sink
Donald R. Sloan

Jeanne Smith
Jeannie M. Snyder
Lorene Snyder
George Sparrow
Jean Spencer
Barbara Lee Stewart
Eldon Still
Howard R. Stoll
Darrell L. Stonehocker
Donald S. Stover
John D. Stowell
Mel Straub
Richard A. Strickler
Amy Sunderland-Kleene
Shirley A. Swanson
Shirley L. Taylor
Joan Tedrow
Zona and Ernest Tilton
Cecily M. Tobin
R.M. Traviss
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Alice 'Ann' Weaver
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Christine L. White
Phyllis G. Whitlatch
Paul Wiley
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Harold L. Williams
Virgil Williams
Bud E. Winkler
Leona J. Wirt
Scott Dean Wolfswinkel
Frances Womacks
Max E. Worden
Ruby M. Wuebker
George L. Zaputil
Marlene J. Zarr

There are
many ways
to give.
Last year...

74,000 hours were
donated to our organization
by hundreds of volunteers.

3,128 donations of
goods were made to our
thrift store, HCI Giving Tree.
Proceeds from sales benefit
hospice patients and their
families.

4,783 donors supported
our Foundation through a
charitable contribution.

Because
of your
support,
we can
continue to
fulfill our
mission.

Thank You!

Financials

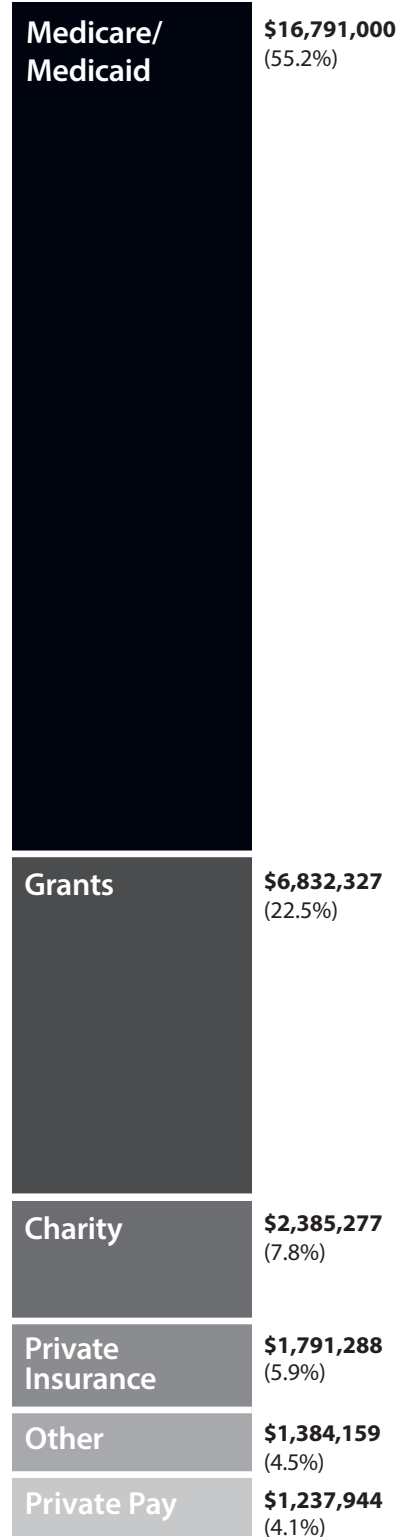
EXPENSES

\$30,695,485



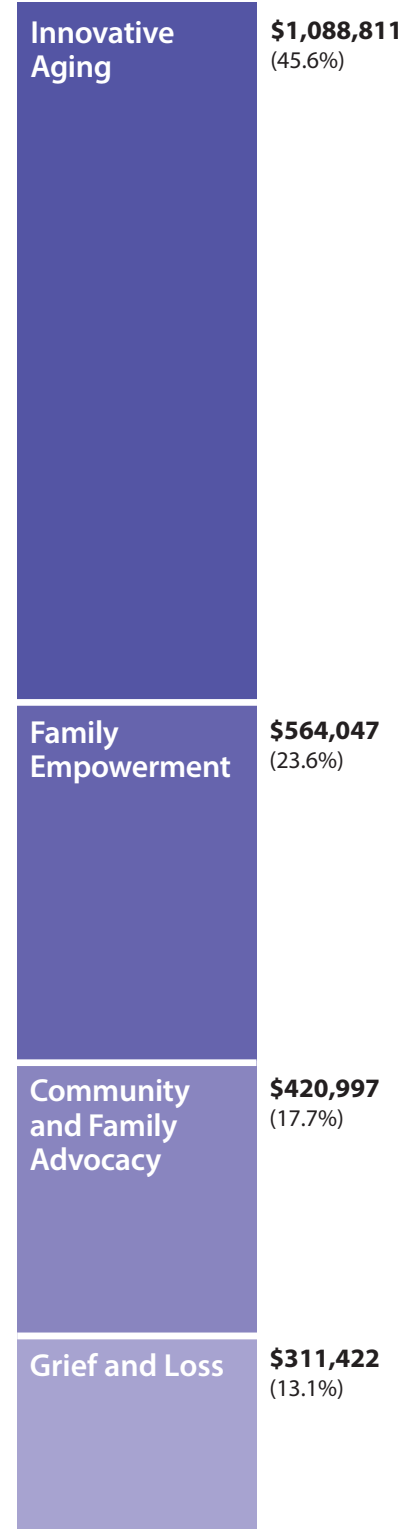
REVENUE

\$30,421,995



CHARITABLE IMPACT

\$2,385,277



Looking to the Future

In our neighborhoods, our state and our nation, there has never been a more volatile time in healthcare and human services. Throughout this disruption, HCI Care Services & Visiting Nurse Services of Iowa employees and volunteers passionately serve, reinforce and connect Iowans to the care and support they need.

Can we count on you to help see us through these uncertain times?

Political landscapes shift and funding streams change. But no matter what the future holds, you can count on us to help people live their best lives.

Can we count on you to continue to make our crucial work possible?

We bridge languages and economic factors, calm fears and deliver confidence and support to those in need. In the years ahead, we will continue to provide a steady hand of support during times of vulnerability, change and uncertainty.

This is what we know about the years to come:

Healthy families make stronger communities.

We build healthy starts for families through programs which exceed national averages for healthy births. First-time and low-income moms get the support they need to deliver and raise healthy babies, thanks to our maternal-child experts. And, our trusted staff provide the connections growing kids need to hit developmental milestones throughout childhood.

Iowa is becoming more culturally diverse.

We lead the way in helping refugees and immigrants become part of our communities. We solve language barriers, guide new Iowans to available services, and help them establish the foundations they need for healthy and productive lives.

Home is where seniors tell us they want to age.

Home is where we bring our services. Nobody does more in the home to help seniors age in place, with dignity. We help older Iowans with day-to-day tasks, assist them in recovery from injury or illness, honor their military service and offer excellent care during life's final journey.

Can we count on you to be with us at every step?



Thank you for supporting the compassionate care and support offered by our more than 50 programs, including HCI Hospice Care Services, Visiting Nurse Services of Iowa and Amanda the Panda Family Grief Center.



hicareservices.org | (800) 806-9934
vnsia.org | (515) 288-1516
amandathepanda.org | (515) 223-4847